



**London Hospital
Linen Service Inc.**

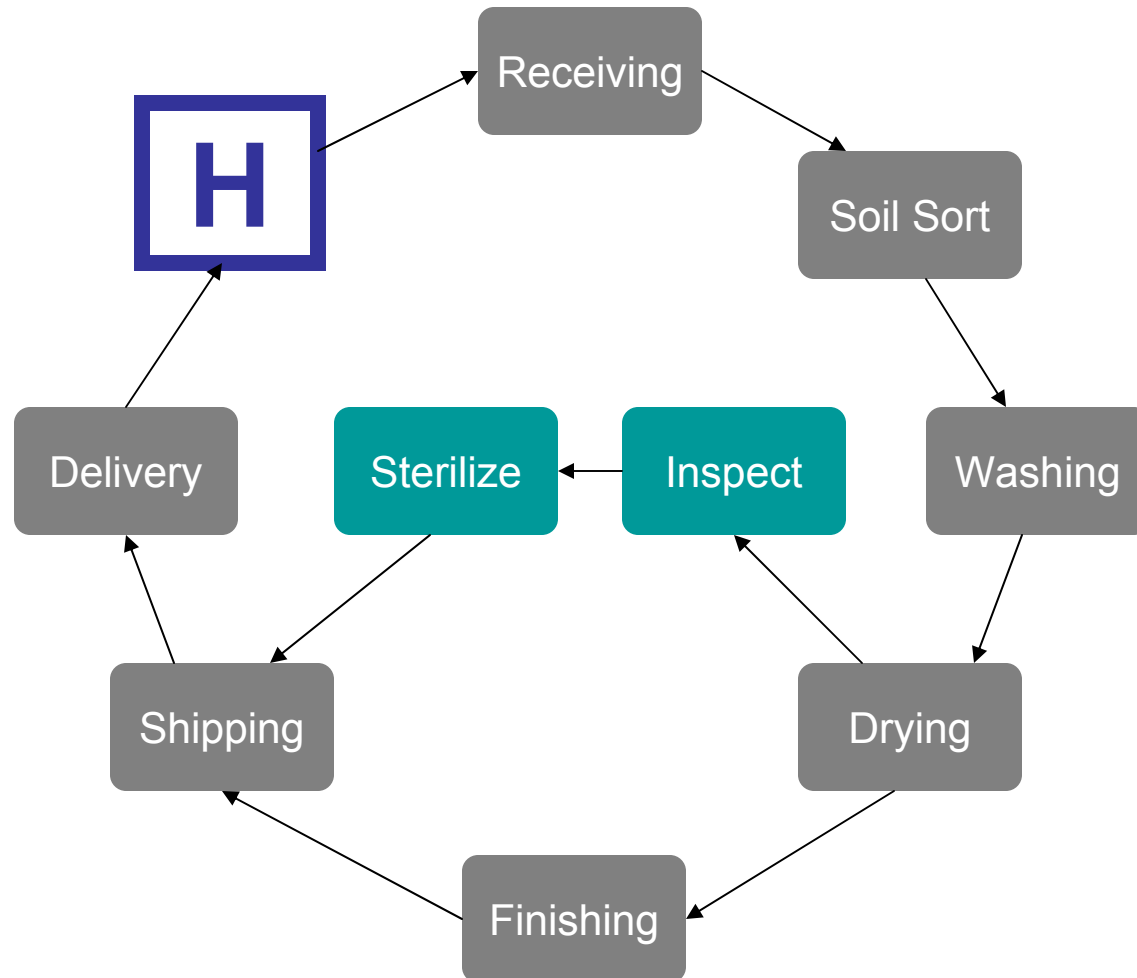
Together, we've got it covered

Embrace
INNOVATION

Reduce
WASTE

Save
ENERGY

Linen Cycle





“Our EcoCare promise influences every decision made at LHLS”

The LHLS Sustainability Promise:

As an environmentally and socially responsible operation, LHLS strives for excellence in a safe, respectful partnership with our employees, customers, vendors, communities and the environment. In this way, we assist our customers in their mission of care.

“As an employer of choice and an environmentally responsible corporate citizen we will demonstrate integrity in all we do.”

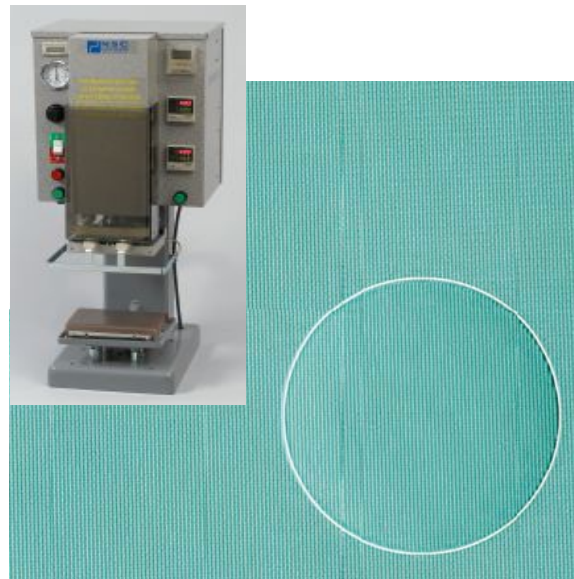


Employee Energy Saver Challenge

- A successful empowerment program
- Staff apply energy savings in their daily lives
- Simple, cheap (sometimes free) things we can all do to reduce greenhouse gas emissions and save money
- Win great prizes!!!

Canadian Sterile Repack

LHLS was the first off site sterilization facility in Canada. We perform light table inspections, track and sterilize all OR products. These steps take place in a clean room environment after laundering.



CDS (Complete Delivery System)

Reusable / Disposable Hybrid

Supply Chain Efficiencies

Case Specific Packages

*+70% possible waste reductions

NEW opportunities to Recycle



*Study conducted by M.E. Tieszen & J.C.Gruenberg

Hospital Linen Fair

A customer education program started in August 2008. We believe that open, two-way communication and ongoing customer education will not only help drive innovation and efficiency, but also help LHLS provide the greatest value to our customers and communities.



By giving back, we all get more.



It isn't often that you hear about a company giving money back

– but we have returned hundreds of thousands of dollars in energy rebates to our customers.

By finding more innovative ways to assist our customers in their mission of care while reducing our collective environmental footprint, LHLS gives back – in more ways than one.



www.lhls.on.ca



Operational Results 2003 to 2009

Linen Shipments (kg)

+23.0 %

CO₂ Emissions (kg/kg)

-30.4 %

Energy Use (kwh/kg)

-30.2 %

Water Consumption (cuft/kg)

-33.6 %



Waste Reduction –
is an integral part of how we
do business.





uniongas



Natural Resources
Canada

Ressources naturelles
Canada

HMMS

Healthcare Material Management Services



London
CANADA



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